

www.bspconnect.com

AIRConnect is the essential Agency tool used to manage the data processed by your BSP/ARC.

AIRConnect works with any BSP or ARC – worldwide.

All you need are your standard HOT/CAT files. These are loaded into an extensive database in combination with data we provide from other sources to enable mileages, proration etc.

| Total Year | Tot

AIRConnect Incentive Contract management

- Actual revenue by airline contract applying all contract rules and exceptions and excluding sectors that have been refunded
- Automatic forecasting to end of contract
- Ability to import airline "actual flown revenue" at Contract and/or agent level
- Comparison to airline "actual" at contract and individual agent level
- Pivot Reports by Contract allow drill-down to show each ticket
- Originating Agent Sales can be separated from Plated Agent sales to analyze the Consolidated plate

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AIRConnect Ticket Inquiry

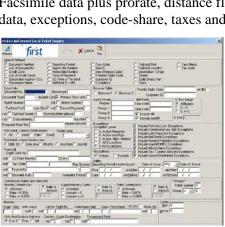
Access to all documents issued by any of your agencies processed through the BSP.

These are loaded after each BSP billing process from standard daily, weekly, fortnightly or monthly HOT files. The data is maintained securely in your own PC or network Server.

Search by document will retrieve all related documents including conjunctions, ADM/ACMs and refunds.

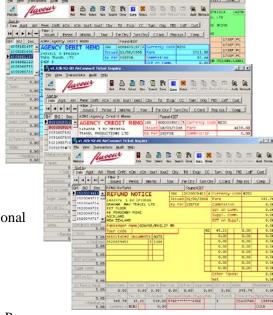
Totals for all related documents (automatically locates Exchanged tickets/MCO's, Refunds and ADM/ACMs, totalling the combination)

Facsimile data plus prorate, distance flown, furthest port/country, additional data, exceptions, code-share, taxes and credit card information



Search by:

Document
Credit Card Number
Origin/Destination
Agent/Agent Group
Form of Payment
Net Remit documents
Tourcode
Exception levels
Consultant or Customer-ID



Passenger name Reporting Period Furthest Country Ticketing System Carrier Class Fare Basis and much more...

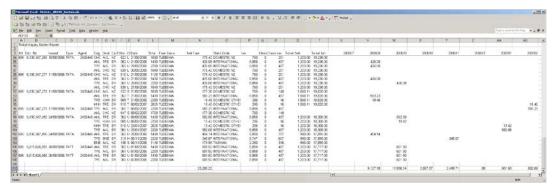


Reports from Ticket Inquiry

- Document Image with all attached notes
- Summary by multiple breakdowns

Sector analysis showing prorated Net Fare at sector level with the options to summarise by flown month, ticketed carrier only, excluding code-shares lets you reconcile to airline flown revenue incentive figures.



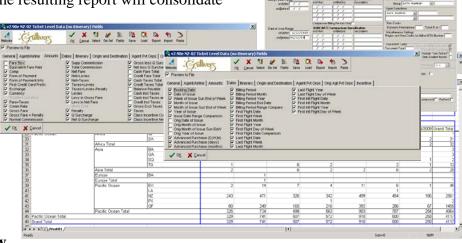


Pivot Data Report

Ad-hoc Pivot data reports give you access to over 800 fields from the AIRConnect database. The resulting report will consolidate

automatically to the lowest level of descriptive data you have chosen.

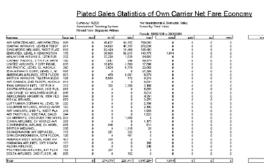
Reports can be saved and setup to automatically run then email.



AIRConnect Airline Inquiry

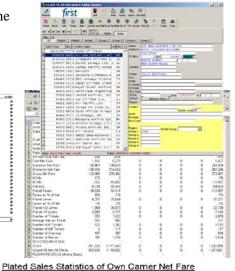
The Airline Inquiry allows you to scan the Airline database and show airline plated sales and flown data. Market share and User-defined reports can be produced for selected airlines or just the current airline.





Availed Net Fare by flown month for each route

- airline plate only
- excluding other carriers
- excluding specified code-share flights



| Currency | ICRO | Analest scenario Ran on RZ only | Series | Ser

Airline Summary export to Excel

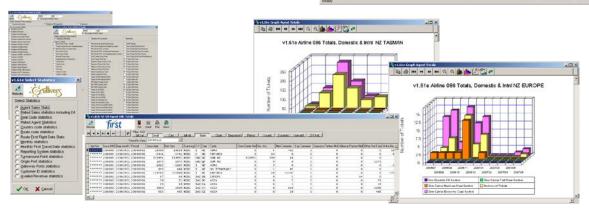
- Plated Sales totals by issue month
- Ticketed sectors on all plates
- Flown sectors by month with prorated values

Airline Analysis by Destination

- Multi-sheet worksheet with graphs
- No. passengers, Revenue and Yield by Departure month, Class, Turnaround ports, Agents
- Sales, Revenue and Yield by issue month, Class, Turnaround ports, Agents

Airline data browse and ad-hoc graph

- 15 Statistics types
- over 100 data elements



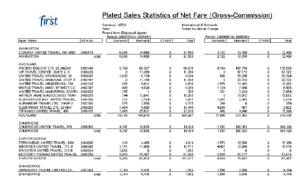
AIRConnect Agent Inquiry

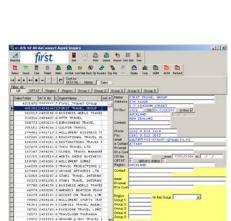
The Agent Inquiry allows you to scan the Agent database and display agent sales performance.

Reporting **Originating Agent** on tickets issued on Wholesale/Consolidator plates is possible using link file from Ticketing system.

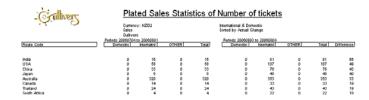
Analysis can separate airlines plated issues or flown revenue.

Performance comparison to previous periods, by Agent / Route / Tour code / etc





Europe

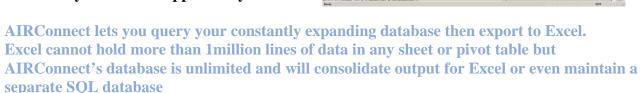


AIRConnect Statistics

Summary reports for all agents and airlines.

Reports can be Previewed on screen, Printed, Saved to PDF or exported to Excel worksheets.

- Focus on High Yield business
- Manage Agency Sales performance to Airline Targets
- Consultant performance and incentives
- Monitor short-life Deals and Tactical Markets
- Improved negotiations with airlines
- Identify markets of opportunity

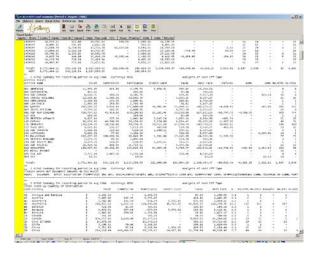


AIRConnect Report Viewer - Electronic reports on screen

Summary of Credit Card invoices includes option to print all CC tickets and Refunds by CC invoice No.

The viewer features include:

- Search by number or name
- Select Font or Fit to display full width
- Print all or selected parts of report
- Margin notes and Notes browser
- Bookmarks
- View statistics for an Agent or for the entire airline
- Display graphs of statistics
- Once you have displayed the Summary Totals you may also then graph them by pressing the Graph button.



SUMMARY

AIR*Connect* provides all of the information from your BSP/ARC, combined with data from BSPConnect, IATA, the airlines and even your own ticketing system in an easily used form. Ad-hoc queries, reports and graphs are easily performed on fast databases capable of holding data extending over several years.

On-screen access to decision support information and the tools to process that information efficiently will mean better decisions, fewer support staff and less administrative problems.

Airline incentive contracts can be established so that performance to Target and reconciliation of airline payments for availed revenue can be produced in both summary and ticket-level detail, along with Market Share analysis by specified Regions of destination.

Accurate flown revenue. Exchange tickets "adjust" the original ticket values with the new itinerary. Refunded coupon detail assigned from original ticket and will even revalue outbound leg on partial refund of return ticket