AirConnect™
The auditing programme for the Airlines

www.bspconnect.com

AIR*Connect* is the essential Airline tool used to manage the data processed by your BSP.

AIR*Connect* works with any BSP – worldwide. All you need is your standard HOT file.

**AIR*Connect*** supports **BSP*Link*** and **iinet**

AIR*Connect* Ticket Inquiry

Access to all of your airline's tickets and other transactions processed through the BSP. These are loaded after each BSP billing process from a standard HOT. The data is maintained in your airline PC or network system.

Search by document will retrieve all related documents including conjunctions, ADM/ACMs and refunds.

Totals for all related documents (automatically loaded to Refund)

Facsimile data plus prorate, distance flown, furthest port/country, additional data, exceptions and credit card information
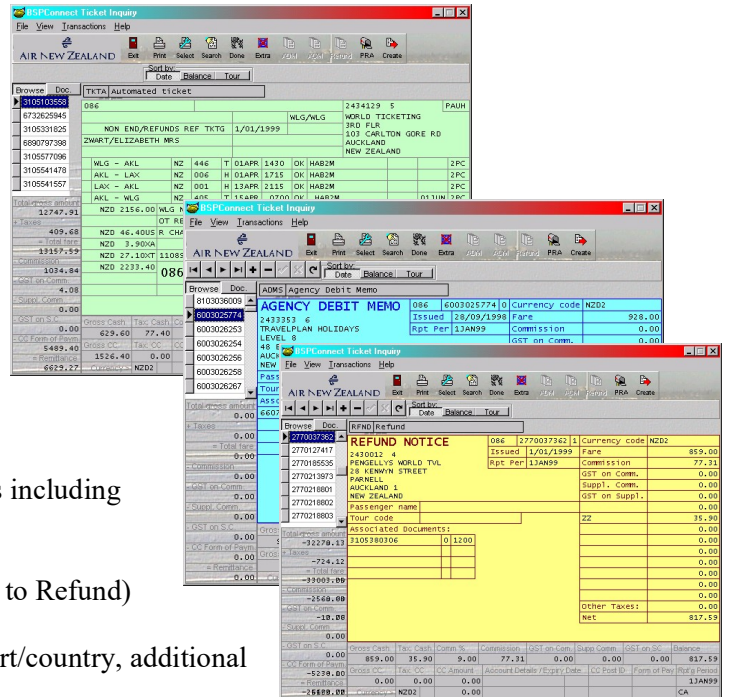
Search by:

Document
Credit Card Number
Passenger name
Reporting Period/Agent
Form of Payment
Net Remit documents
Tourcode
Exception levels

Furthest Port
Furthest Country
Destination Port
Carrier
Class
Fare Basis and much more…
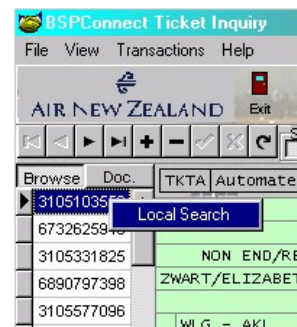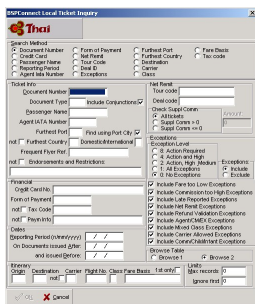
Generate a Refund from Ticket Inquiry
The Search by document number provides the ability to generate a refund with all of the data already loaded for you.
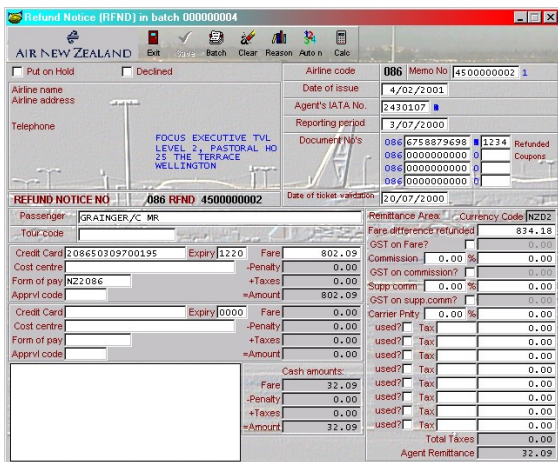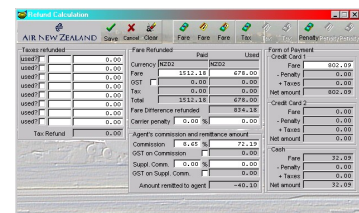
Calculate a refund
A full on-screen refund calculator is provided:
Full Refund
- Takes under 10 secs
- No data entry

Partial Refund
- Mark Taxes used
- Enter value of Fare used
- Apply Carrier penalty by percentage or amount

AIR*Connect* Back-Office

- **Commission Audit**
- **Tax Audit**
- **Net Fare Audit**
- **Agent-submitted Refund Audit**
- **Itinerary analysis and Prorate**
- **Statistics for all amounts and document types**
- **Audit generate adjustments automatically**
- **Reports generated from the HOT load**
- **Exceptions**
- **Identification of high-use credit cards and Agent Credit Cards used on behalf of passengers**
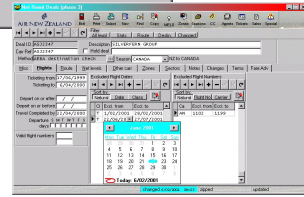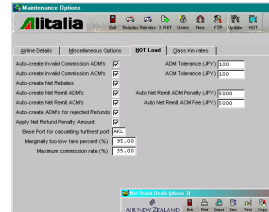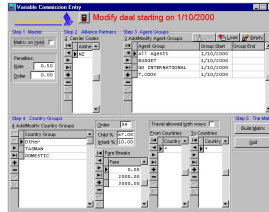
AIR*Connect* Report Viewer - Electronic reports on screen

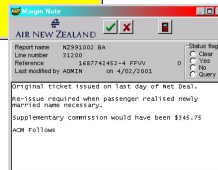Audit and HOT Load Summary reports generated automatically from the HOT data.

- Summary by Agent includes totals for all document types, Average Yield, Prorated Summary by Class and analysis by Domestic / Short-Haul and Long-Haul etc.
- Summary by country of destination
- Prorated Sales value by airline including summary by Domestic / Short-Haul and Long-Haul International etc.

Summary of Credit Card invoices includes option to print all CC tickets and Refunds by CC invoice No.

The viewer features include:

- Search by number or name
- Select Font or Fit to display full width
- Print all or selected parts of report
- Margin notes and Notes browser
- Bookmarks
- View statistics for an Agent or for the entire airline
- Display graphs of statistics
- Once you have displayed the Summary Totals you may also then graph them by pressing the Graph button.

AIR*Connect* Agent Inquiry

The Agent Inquiry allows you to scan the Agent database and display agent details. The Agent names, addresses and IATA numbers are maintained centrally and automatically distributed to all airlines each month when you process a File Transfer

Agent reports and labels

Direct Access to Agent Totals and graphs, Statistics and reports.

From the Agent Inquiry screen, just one button to view this Agent's sales figures.

Export reports to Excel
Create Excel data for Pivot tables

All statistics types can be graphed using many different graph types and styles

Comparison of Graphs by Route or between Agent and

Airline provide clear trend analysis.

- **Agent Sales Totals**
- **Statistics by Route**
- **Tour code (Deal) statistics**
- **Sales by Month** (actual month, not just by reporting period)
- **Sales by Class, summarised by destination**

AIR*Connect* Transactions

ADM & ACM's
- The document number is automatically calculated.
- Agent IATA number look-up
- Export to airline General Ledger options available

ADM Calculator
Your calculation / Our calculation for
- Fare
- GST
- Taxes
- Commission
- Supplementary Commission
- GST on Commission

Agent Print
Agent notification via standard format, including all notes and calculations that derived the ACM, ADM or Refund

REFUNDS
- Manual override of document No
- Related document Coupons
- Checks original ticket for Refund eligibility
- Up to 30 taxes on each document
- Up to 2 credit cards and cash
- Cancellation Penalty
- Administration fee
- Refund Calculator
- Automatic proration of Credit Card amounts for Partial Refunds using mixed payment

All entered refunds and ACM/ADMs are automatically included in any document search to ensure no duplicate entry

BSP Interface file formats supported:
DISH revision 11 or 20   **BSP*Link*** rev1.0, 2.0 and 2.1

AIR*Connect* Audit

Net Remit audit
Multiple Net Deal types
- Percentage Deals
- Contract Net deals
- Net levels by destination
- Accumulative Net by Route
- Domestic Sum of Sector Nets

Corporate Deals

Palms Deals

Net Fare Advice distribution to agents

Net Reject processing
- Automatic validation
- Option to select an alternative deal
- Option to calculate the net value
- Auto penalty
- Warnings, Errors and display of validation detail

Commission audit
Variable commission rates by:
- Country group
- Agent group
- Transaction type, Fare Basis, OneWay/Return

Tax Audit
Exchange rate conversion

Highlight of incorrectly coded taxes

Automatic adjustments take account of obvious entry er

Fuel and Security Levy Audit
Per-sector Security / Insurance levy validation

Fuel Surcharge validation

SUMMARY

AIR*Connect* provides all of the information from your BSP in an easily used form. All reports and data are stored centrally and efficiently, removing any requirement for bulk paper report storage and handling. If you are using BSP*Link* Enhanced, AIRConnect will manage your entire BSP*Link* processing including automatic upload and download plus Agent Disputes .

AIR*Connect* audits each billing, automatically generates corrections and reports on:
- Variable Commissions structured by Countries, Agents, Fare Basis, Issued date and more..
- Net Remit Tickets validated against the World's most extensive Net Remit Scheme
- Agent-reported Refunds
- Omitted and insufficient taxes, Security levy and Fuel Surcharges

Complies with PCIDSS ver 3.1 and GDPR Personal Information Data Security Standards.
Passenger personal data including Credit Card details is fully encrypted and accessible only by users with specific high-level security clearance. Refunds can be processed without seeing full card No.

On-screen access to decision support information and the tools to process that information efficiently will mean better decisions, fewer support staff and less administrative problems.

Access to the extensive Sales and Statistics data will focus Marketing and Sales Management into areas of greatest return.